

General terms and conditions

§ 1 SUBJECT OF THE CONTRACT

The coach provides supportive process accompaniment for the client, which includes recording, processing and optimizing his/her current professional and/or private situation, taking personal aspects into account. Participation in coaching is voluntary and can be ended at any time. The coaching takes place on the basis of the preparatory conversation and is based on cooperation and mutual trust. The coach will disclose the methods she uses, how they work and the purpose, as well as the risks and possible outcomes at each stage upon request.

§ 2 RESPONSIBILITY OF THE COACH

1. The coaching is provided personally by the contractor.
2. The coach works honestly, fairly, constructively, authentically and appreciatively for people and companies. It maintains confidentiality towards the client with regard to the personal data entrusted to him.
3. The coach is obliged not to pass on any confidential information to outside third parties. Still committed you agree to use confidential information exclusively for the purposes of contractually agreed coaching. Confidential information that the coach receives in writing or that she has recorded personally must be so must be kept safe so that no outside third party can gain access to it.
4. The coach is obliged to exclusively protect the interests of the client and not to interfere with personal, religious, to pursue ideological or political goals during or after the coaching or to advertise them.
5. The coach is obliged to use all techniques and intervention options available to her for the benefit of the client to use.

§ 3 RESPONSIBILITY OF THE CLIENT

1. The client acknowledges that during the coaching, both during the individual sessions and during the time between individual sessions, you are fully responsible for your physical and mental health.
2. The client acknowledges that all steps and measures carried out by him/her in the course of the coaching can only be carried out in his/her own area of responsibility.

§ 4 LOCATION OF COACHING

1. Unless otherwise agreed, the coaching takes place in the rooms of coaching practice (Amornadi) Rheinstraße 14 in Berlin Friedenau, but can also be made possible via a video call if desired.

§ 5 TIME FRAME OF THE COACHING

1. The regular duration of each individual session is 90 minutes, or a shortened 60 minutes upon individual request.
2. The negotiated scope of the meeting can be expanded or shortened by the contractual partners. Extensions or reductions require mutual consent in writing.
3. Changes to dates must be agreed upon at least 2 days in advance. The coach then receives her lost proceeds in the amount of 50% of the agreed rate for the session. The contractor can take full responsibility for a failure without cancellation by the client be calculated.

§ 6 FEES AND METHOD OF PAYMENT

1. Current prices and offers are listed on the website and can be found there.
2. Payment for individual sessions is usually made retrospectively by invoice, with a payment term of 7 days.
3. Discounted offer packages will be invoiced in advance.

§ 7 EARLY TERMINATION OF THE CONTRACT

1. The contract can be terminated by either side at any time without notice in accordance with Section 627 of the German Civil Code (BGB).
2. Termination must be made in writing by email.

§ 8 DATA PROTECTION ACCORDING TO GDPR

1. The coach stores the client's personal data for invoicing and bookkeeping in accordance with Art. 6 Paragraph 1 lit. b) GDPR.
2. If required for the fulfillment of the contract or by law, the coach will disclose or transmit the client's data as part of communication with other third parties necessary or typically involved in the fulfillment of the contract, such as billing offices or tax advisors.
3. The coach will take technical and organizational measures to adequately protect the client's data requirements of the GDPR are sufficient.
4. The coach ensures that the persons authorized to process personal data adhere to confidentiality have committed. The confidentiality/disclosure obligation continues even after the termination of this service contract.
5. The coach corrects or deletes the contractual or personal data if the client this instructs.
6. The client can revoke the storage of personal data at any time. The revocation must be reported in writing.
7. The data will be deleted if the data is used to fulfill contractual or legal duties of care and to handle it any warranty and comparable obligations are no longer necessary.

§ 9 RECLAIMS

1. The client cannot derive any right from this contract to reclaim fees paid (see § 3).

§ 10 FINAL CLAUSE

1. The text of the contract reflects the complete agreement; no additional verbal agreements have been made. changes and additions to this coaching contract must be in writing, which also applies if there is a deviation from the written form.
2. Place of jurisdiction is Berlin.
3. The law of the Federal Republic of Germany applies exclusively.
4. If one or more provisions of this contract are invalid, the remaining provisions hereof remain valid untouched. The provisions should be as close as possible to their legal and economic objective regulation must be replaced.4. If one or more provisions of this contract are invalid, the remaining provisions hereof remain valid untouched. The provisions should be as close as possible to their legal and economic objective regulation must be replaced.

